

I. Audit Information

Date of Audit	23 Sep., 2022	SGS Job No.	SGS-QIP-HD2022092302
Type of Audit	<input checked="" type="checkbox"/> Initial Audit	<input type="checkbox"/> Follow up Audit	

II. Audited Factory Information

A. Basic Information

Factory Name	Xintaihua (Huizhou) Shoemaking Technology Co., Ltd.		
Address	No. 2, Lane 2, Huancheng 1st Road, Huangbu Town, Huidong County, Huizhou City, Guangdong Province, China		
Contact Person	Ms. Haiqin Wu	Title	Sales Manager
Tel.	15919359529	Fax	N/A
		Email	taihuashoes2@vip.126.com
Date of Foundation	19 Mar., 2018	Type of Business Entity	Private Enterprise
Business Licence No.	91441323MA51EAY234	Valid until	Long-term
Name of Corporate Representative	Ms. Huifang Zhuang		

B. Factory Operations

Products Manufactured	Ladies' shoes		
Factory Layout (sq. metres)	5500 Square Meters		
	Material Stores	500	Administration Area
	Manufacturing Area	4000	Dormitory, Kitchen and Canteen
	FG Stores	500	Total
			5500
Production Process Flow	Cutting→Stitching→Moulding→Inspection and Packing		
Major Customers	Amazon Essential, Rainbow, Shoopen, Zara, GEMO		

Subcontractor Factory Name(s) if any

Process	Sub-Contractor Name	Address	Contact Person
N/A	N/A	N/A	N/A

C. Manpower Details

Organizational structure



Department	Persons	Contract workers	Permanent workers	Junior College or above	High School and below
GM	1	1	0	1	0
Admin. Dept.	5	6	0	2	4
Fin. Dept.	2	5	0	4	1
Purchase Dept.	1	2	0	1	1
R & D Dept.	13	21	0	6	15
Sales Dept.	3	4	0	4	0
PMC	2	2	0	1	1
Production Dept.	160	138	12	8	118
QC Dept.	9	14	0	2	12
Warehouse Dept.	3	4	0	1	3
Total	199	198	12	31	155

D. Brand/Patent Details(品牌和专利情况)

Name	Validity of Certificate	Issue Date	Issued by
N/A	N/A	N/A	N/A

E. Management System Implemented (Enclose copy of available certificates/reports)

Type of System	Validity of Certificate	Issue Date	Issued by
N/A	N/A	N/A	N/A

III. Auditor Team

Auditor Name	Auditing Company	Role in the Team
Justin Wu	SGS	Auditor
Yihai Chen	SGS	Auditor

IV. Auditee Representatives

Name	Position / Department
Ms. Haiqin Wu	Sales Manager
Mr. Yongzhi Peng	Admin. Manager



优质供应商评价报告

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Number of Machines at Factory

ITEM	DESCRIPTION	BRAND	MODEL	CAPACITY (1)	MANUF. YEAR	STATUS	NUMBER OF MACHINES
1	Press Cut Machine	CHENGXIN	BS-36	Unavailable	3	Good	6
2	CNC Stitching Machine	DASENG	DOL-121	Unavailable	3	Good	26
3	Stitching Machine	DASENG	DOL-121	Unavailable	3	Good	20
4	Gluing Machine	HENGHUA	LS-8140	Unavailable	3	Good	7
5	Vamp Pressing Macine	QIFENG	TS508	Unavailable	3	Good	7
6	Oven	RONGCHENG	SF	Unavailable	3	Good	22
7	Upper Folding Machine	DASHUN	DS-701AK	Unavailable	3	Good	6
8	Moulding Machine	ZONGGUO	ZG-8585	Unavailable	3	Good	4
9	Former State Machine	YIHONG	EF-8783D	Unavailable	3	Good	5
10	Later State Machine	YIHONG	EF-861	Unavailable	3	Good	4
11	Staking Machine	MEIJIAQI	TK-801	Unavailable	3	Good	3
12	Tensile Tester	N/A	TM2101	Unavailable	3	Good	1
13	Light Box	N/A	TILO	Unavailable	3	Good	1

Details of Major Processing Activities (e.g. painting, assembly)

ITEM	Process Type	Number of Lines	Number of Employees on Line (approx.)	Maximum Hourly Unit Production (approx.)
1	Cutting	6	10	Unavailable
2	Stitching	46	35	Unavailable
3	Moulding and Packing	2	110	Unavailable

Average Output in Previous 12 Months

ITEM	Ladies' Shoes	Product 2	Product 3	Product 4	Product 5	Product 6
1. Units per Month	110000 Pairs	N/A	N/A	N/A	N/A	N/A
2. Containers per Month	10					
3. Annual Volume (USD)	7,506,675					



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Audit Rating				
No	Section	Full Score	Score Achieved	Weight Score
1	Basic Requirement	30	30	10.0
2	Innovative Development	15	13	8.7
3	Advanced Production	60	46	15.3
4	Exceptional Quality	100	82	32.8
5	Brand Lead	25	15	3.0
6	Social Responsibility	25	19	3.8
7	“3S” Compliance Ability	30	5	1.7
Overall Summary		285	210	75.3

General Comment

Xintaihua (Huizhou) Shoe making Technology Co., Ltd. was established on March 19, 2018, which located at No. 2, Lane 2, Huancheng 1st Road, Huangbu Town, Huidong County, Huizhou City, Guangdong Province, China. It is a Ladies' shoe manufacturer with 199 employees. The mainly customer is Amazon, representative brands: Amazon Essential, Rainbow, Shoopan, Zara and GEMO. It has a construction area of 5,500 square meters, and is equipped with 13 designers and sample maker. The annual development of new products is more than 400 pairs, and the monthly output reaches 110,000 pairs. Enterprises strictly abide by the ISO9001 quality management system, and 6S implementation is good, regional division and product status identification is clear, IQC/IPQC/First Piece Inspection/FQC records complete; The company has passed BSCI certification, has a certain social process reputation, the enterprise actively uses green raw materials, and voluntarily declared that the products supplied to the domestic market meet the relevant requirements of "3S".

优质供应商评价细则
Quality supplier evaluation rules

序号 No.	一级指标 Level 1 Indicators	二级指标 Level 2 Indicators	序号 No.	评价要素 Assessment Element	实际得分 Actual Score	Comments	
3	Basic Requirement	Financial and Tax Compliance	1.1	The supplier shall have a complete and compliant financial report with no financial irregularities in the past three years.	5	December 2021 VAT return and balance sheet were provided on site; Industrial and commercial inquiry found no obvious abnormality;	
4			1.2	The supplier shall have no tax evasion in the past three years.	5	Industrial and commercial inquiry found no obvious abnormality;	
5		Safety Production	1.3	The enterprise shall have no major or more safety and environmental protection accidents in the past three years.	5	On-site completion, fire acceptance and EIA approval certificate, industrial and commercial inquiry found no obvious abnormality;	
6		Quality Compliance	1.4	The enterprise shall not be notified or punished by the relevant law enforcement departments for quality problems in the last three years. Including that the enterprise shall not have any quality and safety accident which is verified to be the responsibility of the enterprise in the last three years, and no continuous or major return, destruction, product recall, claim, overseas notification and other events occurred due to quality and safety problems.	5	Industrial and commercial inquiry found no obvious abnormality;	
7			1.5	In the international and domestic quality and safety sampling inspection, the enterprise product quality problems did not appear unqualified report.	5	Industrial and commercial inquiry found no obvious abnormality;	
8			Enterprise Scale	1.6	The enterprise shall be established for more than two years and have a certain scale, which shall meet at least one of the following requirements: 1. The enterprise shall obtain the qualification of export filing/registration, and have at least one year's actual export performance, and the annual export value shall not be less than RMB 5 million. 2. Annual operating income shall not be less than 10 million RMB. 3. The enterprise shall have a capital flow of more than RMB 2 million (included), a net asset of no less than RMB 5 million, and no major disputes of debt and property rights.	5	The enterprise has obtained the export license. The VAT declaration form shows that the export amount of RMB 53504456.85 in 2021, the taxable sales: RMB24849728.4, and the total current assets: RMB12030494.53;
6		Innovative Development	Innovation System	2.1	Develop innovation strategies and implementation plans, and ensure the availability of resources.	3	At present, 85% of the company's orders from AMAZON and platform sellers. Innovation is mainly reflected in product development. Relevant requirements have been formulated to shorten the development/delivery cycle of new products to meet the needs of customers and enhance the competitiveness of the company. No written plan and operating procedure is available. Improvement Suggestions: Record the process, clarify the time nodes of each link, and record the relevant improvement or improvement plan.
7				2.2	Establish effective innovation incentive mechanism and reliable technical support system.	5	At present, the company has 13 R & D associate engineers; The R & D director, Mr. Lei, has 20 years of industry experience. He knows the product requirements of European market and provides technical support. Encourage workshop staff to participate in SOP related details. Improvement records on site, also operating process improvement record.
8	Innovation Ability and Results		2.3	Enterprises shall carry out innovative practice in technology, enterprise, system, management, marketing and service mode, etc.	5	At present, the enterprise meets: new product development cycle of 30 days, mass production average delivery cycle of 45 days; More than 400 new products will be developed in 2021;	
9	Advanced Production	Production Management	3.1	The organization shall actively introduce lean production mode or effectively adopt other advanced production management mode.	3	Based on on-site verification, the workshop is equipped with computer flat car, the introduction of front/back/sterilization molding assembly line, storage dehumidification and other equipment. Conduct employee training from time to time to improve production efficiency. No written record of capacity analysis and improvement is provided. Improvement Suggestions: Carry out capacity analysis according to daily production report, and keep relevant improvement measures and implementation records of human/machine/material/method/loop in production process management.	
10			3.2	The layout of the workshop shall meet the process requirements, ensure that the equipment in the production site is clean, the goods are stacked neatly, the products are stacked in areas, the road is unblocked, and ensure the environment is clean and tidy.	5	Based on the on-site verification, the workshop layout is reasonable, each area is clearly divided, 6S management is well executed, to meet the needs of product production;	
11			3.3	The process flow shall be set reasonably, the process requirements shall be clear, and the key stations and production lines shall have correct working instructions.	5	The workshop layout is reasonable, the process flow is clear, the molding link has been set as the key process, the site to provide equipment operation instructions and product production requirements;	
12			3.4	The enterprise shall identify the key production processes and special production processes that affect the main product performance and certification indicators in the production process, control the key parameters of the production process, and keep control records. Process operators shall be competent.	5	The company has identified the key stations, inspected by the supervisor/group leader from time to time, and inspected the first piece by the operator. The operation instructions and process inspection records are complete.	
13			3.5	The enterprise shall make a reasonable production management plan to ensure punctual production, timely delivery, appropriate material inventory and reasonable cost control.	5	The enterprise has set up an independent production management department, which schedules production according to customer orders and provides daily reports of recent production on site. No abnormal overdue delivery or material stagnation has been found.	
14			3.6	The enterprise shall establish the equipment maintenance system to ensure the normal operation of production.	5	Based on on-site verification, the equipment is operating normally, and the inspection and maintenance records are complete;	
15		3.7	Enterprises shall establish a standardized personnel training mechanism to cultivate more versatile talents.	5	The company has set the requirements for staff entry/safety production/professional skills training, and the recent training records are complete.		
16		Technical Capacity	3.8	The organization shall actively introduce digital technology to support enterprise management and production management.	3	The enterprise has not establish ERP management system. The internal wechat group/email communication is used to identify the circulation of materials and production status.	
17			3.9	The organization shall actively introduce advanced production equipment to lead the upgrading of production lines.	3	2 production lines, equipped with front/back/sterilization and other integrated equipment, warehouse dehumidifier, etc.	
18			3.10	The organization shall actively introduce advanced processes.	3	Manager Zhu knows the changes of related products/processes of overseas customers in real time, and makes improvement based on own SOP.	
19	Green Production	3.11	Enterprises actively adopt green raw materials, produce green products, and obtain relevant recognition or honor.	3	No relevant procedure documents have been established, and RoHS environmental test reports for some raw materials/finished products have been provided.		
20		3.12	Adhering to the concept of green and sustainable development in the process of product design and production delivery, the organization tries its best to make the natural environment and ecology harmless, reduce material consumption, and promote the concept of sustainable development.	1	No specific plan and operation procedure is available. Oral publicity, workshop/office for the time being there is no energy-saving water and electricity signs. Improvement Suggestions: Set annual water/electricity/solid waste energy saving/discharge targets and keep monthly records.		
21	Management Level	4.1	The organization shall establish and effectively implement the quality or industry related management system and operate it effectively to meet the "TongXian" requirements.	3	Workshop 6S implementation is good, material identification area is clearly divided, finished product inspection record is complete, and the establishment of broken needle and sharp tool management system; The complete ISO9001 management system has not been established, and the procedure documents/internal audit mechanism is missing.		
22		4.2	The organization shall actively introduce performance excellence model, or effectively adopt other advanced management model.	3	Production management systematically arranges production according to orders, conducts statistics on output in daily production report, and analyzes and improves quality weekly/monthly, but no written meeting record, improvement measures provided. Improvement Suggestions: Each department should set relevant targets and establish KPI assessment mechanism;		
23	Design/Development	4.3	The factory shall carry out product design/development planning, and determine the main performance indicators of the product in the design/development plan or corresponding documents, and specify the characteristics of the product.	5	Enterprises mainly based on customer drawings, proofing - testing - trial production - batch production, product performance indicators are clear;		
24		4.4	The factory shall review and validate the design/development results and verify their effectiveness in meeting customer usage conditions.	5	The company provided partial product drawing/drawing change/test and customer confirmation on site;		
25		4.5	The Factory shall maintain a record of design review/design validation/design validation of the product, which shall be able to reflect the process and results of achieving the main performance indicators and product certification evaluation indicators.	3	Partial product drawing/drawing change/test and customer confirmation records are provided on site. No system design input/output records. Improvement suggestion: systematically record the development process; product project approval/cost analysis/risk assessment/picture/change/test/confirmation/trial production/improvement measures;		
26		Procurement and Critical Component Control	4.6	The organization shall establish and maintain a list of qualified producer/manufacturers of key parts/materials, and purchase key parts from them.	5	The list of qualified suppliers in 2022 was provided on site, and no abnormality was found in the spot check of 3 kinds of materials.	
27	4.7		The company shall establish and maintain a list of qualified producer/manufacturers of key parts/materials, and purchase key parts from them.	5	The company provided part of the procurement documents on site, the material requirements are clear and meet the product design requirements;		

28	Exceptional Quality	Product Inspection and Testing	4.8	The organization shall establish and maintain an incoming inspection or verification procedure for key raw materials to ensure that purchased products meet the requirements of the procurement technology.	5	The company has formulated the raw material inspection requirements, to identify the appearance and physical characteristics, and requires suppliers to provide a form inspection report once a year;
29			4.9	The Factory shall develop and maintain product inspection and validation inspection documents to verify that the products continue to meet the requirements of the certification standards.	5	According to customer requirements for product sampling, sampling recent records complete;
30			4.10	The factory shall have the testing equipment in accordance with the certification standards or technical specifications, and shall effectively manage the use, management, verification or calibration, and maintenance of the testing equipment. The inspection environment shall ensure the requirements of the inspection work.	3	Entrust a third party to test ingredients according to customer requirements; Improvement suggestions: equip relevant testing equipment to meet the basic testing requirements of materials/products, and conduct regular calibration;
31		4.11	Inspection personnel shall have the necessary job training and master the standards, testing methods and operating procedures of related products.	5	Inspection personnel have more than 3 years of industry experience, on-site to provide recent training records.	
32		Nonconforming Product Control	4.12	The factory shall establish and maintain a nonconforming product control program to control the identification, isolation and disposal of nonconforming products.	5	The enterprise has formulated the management requirements for nonconforming products. The defective products are isolated and stored on site, and the double-sided adhesive tape is used for identification. There is a clear area for waiting/conforming/nonconforming goods in the storage area.
33			4.13	After repair and rework, the product shall be retested and the test record shall be kept. Record the repair of important parts and keep the disposal record of nonconforming products.	3	No fixed repair station has been established, defective products are returned to the previous station, and after repair, the defective products are inspected with the bulk goods. The warehouse return receipt for discarded/defective materials is provided on site, and the rework record is missing. Improvement Suggestions: Repair station/unqualified quantity/repair situation record on record.
34			4.14	The factory shall analyze the causes of nonconformance and take corresponding corrective and preventive actions. Records of the implementation of corrective and preventive actions shall be kept.	3	The company holds weekly/monthly quality meetings to analyze and summarize the recent production abnormalities, and the supervisor will conduct oral promotion without providing written improvement records. Improvement Suggestions: Record of meeting minutes; record of relevant improvement measures/responsible persons/time points.
35		Product Protection and Control	4.15	In the process of handling, storage, packaging and delivery of products, product protection shall be done according to the specified requirements to protect the quality of products until they are put into use and delivered. Ensure product quality meets company and customer requirements.	5	The warehouse has formulated relevant protection requirements. Based on on-site verification, the semi-finished products/finished products are well preserved and no adverse phenomena such as falling and scratching are found.
36		Product Quality	4.16	The main technical indicators in the product standard reach "domestic first-class, international advanced", "same line/same standard/same quality" products shall meet the requirements of "same standard".	5	The company is not involved in the domestic market, according to the European standards to purchase materials and finished products inspection, meet the international advanced standards, on-site to provide third-party raw materials/finished products inspection report;
37			4.17	Product quality in the industry leading; "same line/same standard/same quality" products shall meet the requirements of "same quality".	5	The company is not involved in the domestic market, and the product quality meets the needs of European and American customers such as Amazon Essential, Rainbow, Shoopan, Zara and GEMO.
38	Customer Satisfaction	4.18	Establish and effectively operate a perfect customer relationship management system, including the establishment of customer service center, customer consultation telephone, customer complaint mailbox or telephone and other customer communication channels; Manage customers effectively through customer management system, analyze and explore customer needs; Conduct regular customer satisfaction survey.	3	Sales are responsible for the pre-sales/after-sales, and inform the design/production department to discuss and meet customer needs; The salesman communicated with customers irregularly, and did not establish customer satisfaction goals and provide records; (Establish after-sales procedure, define relevant process/responsible person, set customer satisfaction target, and conduct regular satisfaction survey).	
39		4.19	Develop and effectively implement performance commitments or service specifications that are above the general requirements.	3	No relevant written commitment or service specification has been established. The company meets the customer service requirements of Amazon Essential, Rainbow, Shoopan, Zara, GEMO, etc.	
40		4.20	Develop and effectively implement customer complaint handling procedures.	3	Part of customer email communication records and internal improvement measures are provided on site, but no program documents are provided at present. Suggestions for improvement: establish after-sales procedure and define relevant process/responsible person.	
41	Brand Lead	Brand Management and Maintenance	5.1	Develop brand strategy and plan, and align with organizational development strategy.	3	The company has a clear market positioning, mainly OEM orders in the European market, and no independent brand promotion plan at present. The supporting design department can meet the needs of new product development in the European market.
42			5.2	Establish the brand management system, allocate the corresponding resources, and manage and maintain the brand effectively.	3	Sales is responsible for customer relationship maintenance, and follow up brand related requirements.
43			5.3	The information conveyed by the organization through brand promotion, cultural activities, business activities and other behaviors enables customers and the industry to identify with the organization's brand and generate a good psychological perception.	3	The company does not plan brand promotion and other activities, the core competitiveness of product development, quality and after-sales to meet customer requirements;
45		Brand Effect and Value	5.4	The brand has high awareness, reputation, loyalty and satisfaction.	3	According to Manager Wang, the company has been cooperating with Amazon Essential for more than 5 years and has high customer loyalty.
46			5.5	With high brand value, brand efficiency is better to promote the development of the industry and the enterprise itself.	3	The enterprise was registered in 2017, with good overseas customer resources and reputation;
47	Social Responsibility	Public Responsibility	6.1	Organizational governance and corporate culture shall actively shape social responsibility; corporate values and culture reflect social responsibility, and encourage to obtain social responsibility system certification.	5	The company has obtained BSCI Certification, and total 5 individual workers (Included GM and production staffs) were selected for worker interview: High job stability, good reputation for daily management.
48			6.2	Annual release of social responsibility report or acceptance of Social Responsibility Evaluation.	3	The enterprise has not released the social responsibility report, and the jury representatives are willing to accept the social responsibility evaluation.
49			6.3	The organization shall actively participate in public welfare activities and support social public undertakings such as science and technology, education, culture, health and environmental protection.	5	The company provided local transportation construction donation records in 2022
50		Protection of Rights and Interests	6.4	Organize the establishment of consumer rights and interests protection system, and carry out after-sales service evaluation or third-party evaluation.	3	The company currently focuses on the BTB market and has no BTC related business, which meets the after-sales requirements of Amazon Essential.
51			6.5	Establish the legal rights and interests of employees protection system, the organization shall obtain the occupational health and safety system certification.	3	It has passed the BSCI audit, and there is no staff physical examination record to provide; Improvement suggestions: The staff in the chemical station should have a physical examination every year.
52	"3S" Compliance Ability	"3S" Compliance	7.1	The Organization shall voluntarily declare that products supplied to the domestic market meet the relevant requirements of the "same line/same standard/same quality".	5	The enterprise provides the domestic market product "3S" conformance statement.
53			7.2	The organization shall formulate the "3S" quality management system or incorporate the "3S" into the quality management system.	0	The enterprise has not imported the "3S" quality management system. Improvement suggestions: understand the management requirements of "3S", and introduce the quality management system according to the actual production situation of the enterprise;
54			7.3	The organization shall formulate policies to ensure that personnel, equipment, materials, methods, environment and other resources meet the "3S" requirements.	0	The enterprise has not imported the "3S" quality management system. Improvement suggestions: understand the management requirements of "3S", and introduce the quality management system according to the actual production situation of the enterprise;
55			7.4	The organization shall define the special management personnel and organizational structure of the "3S", and ensure that the relevant personnel have the corresponding knowledge, experience, ability and qualification.	0	The enterprise has not imported the "3S" quality management system. Improvement suggestions: understand the management requirements of "3S", and introduce the quality management system according to the actual production situation of the enterprise;
56			7.5	The organization shall establish appropriate procedures to manage documents that may affect product compliance with the "3S" requirements, including but not limited to regulations, standards, testing methods, drawings, templates, lists of critical materials, process documents, work instructions, etc.	0	The enterprise has not imported the "3S" quality management system. Improvement suggestions: understand the management requirements of "3S", and introduce the quality management system according to the actual production situation of the enterprise;
57			7.6	The enterprise shall establish a documented procedure for record identification, archiving, preservation and processing to ensure that the records are clear, complete and traceable, so as to serve as evidence that the products meet the requirements of "3S". The storage period of records related to the "3S" requirement shall meet the requirements of relevant laws and regulations.	0	The enterprise has not imported the "3S" quality management system. Improvement suggestions: understand the management requirements of "3S", and introduce the quality management system according to the actual production situation of the enterprise;



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Non-Compliances

The element addressed by the question is not present at all or is not implemented or there is no positive evidence to show the compliance. (Scored "0" or "1" for any check point.)

The factory has basically met the requirements of the clause but has failed to meet the detail of the requirement.

序号No.	SCORE	Description of findings and Corresponding Corrective Action Plan
2.1	3	At present, 85% of the company's orders from AMAZON and platform sellers. Innovation is mainly reflected in product development. Relevant requirements have been formulated to shorten the development/delivery cycle of new products to meet the needs of customers and enhance the competitiveness of the company. No written plan and operating procedure is available. Improvement Suggestions: Record the process, clarify the time nodes of each link, and record the relevant improvement or improvement plan.
3.1	3	Based on on-site verification, the workshop is equipped with computer flat car, the introduction of front/back/sterilization molding assembly line, storage dehumidification and other equipment; Conduct employee training from time to time to improve production efficiency. No written record of capacity analysis and improvement is provided. Improvement Suggestions: Carry out capacity analysis according to daily production report, and keep relevant improvement measures and implementation records of human/machine/material/method/loop in production process management.
3.8	3	The enterprise has not established ERP management system. The internal wechat group/email communication is used to identify the circulation of materials and production status.
3.9	3	2 production lines, equipped with front/back/sterilization and other integrated equipment, warehouse dehumidifier, etc.
3.10	3	Manager Zhu knows the changes of related products/processes of overseas customers in real time, and makes improvement based on own SOP.
3.11	3	No relevant procedure documents have been established, and RoHS environmental test reports for some raw materials/finished products have been provided.
3.12	1	No specific plan and operation procedure is available. Oral publicity, workshop/office for the time being there is no energy-saving water and electricity signs. Improvement Suggestions: Set annual water/electricity/solid waste energy saving/discharge targets and keep monthly records.
4.1	3	Workshop 6S implementation is good, material identification area is clearly divided, finished product inspection record is complete, and the establishment of broken needle and sharp tool management system; The complete ISO9001 management system has not been established, and the procedure documents/internal audit mechanism is missing.
4.2	3	Production management systematically arranges production according to orders, conducts statistics on output in daily production report, and analyzes and improves quality weekly/monthly, but no written meeting record, improvement measures provided. Improvement Suggestions: Each department should set relevant targets and establish KPI assessment mechanism.
4.5	3	Partial product drawing/drawing change/test and customer confirmation records are provided on site. No system design input/output records. Improvement suggestion: systematically record the development process: product project approval/cost analysis/risk assessment/picture/change/test/confirmation/trial production/improvement measures;
4.10	3	Entrust a third party to test ingredients according to customer requirements; Improvement suggestions: equip relevant testing equipment to meet the basic testing requirements of materials/products, and conduct regular calibration;
4.13	3	No fixed repair station has been established, defective products are returned to the previous station, and after repair, the defective products are inspected with the bulk goods. The warehouse return receipt for discarded/defective materials is provided on site, and the rework record is missing. Improvement Suggestions: Repair station/unqualified quantity/repair situation record on record.
4.14	3	The company holds weekly/monthly quality meetings to analyze and summarize the recent production abnormalities, and the supervisor will conduct oral promotion without providing written improvement records. Improvement Suggestions: Record of meeting minutes: record of relevant improvement measures/responsible persons/time points.
4.18	3	Sales are responsible for the pre-sales/after-sales, and inform the design/production department to discuss and meet customer needs; The salesman communicated with customers irregularly, and did not establish customer satisfaction goals and provide records; (Establish after-sales procedure, define relevant process/responsible person, set customer satisfaction target, and conduct regular satisfaction survey).
4.19	3	No relevant written commitment or service specification has been established; The company meets the customer service requirements of Amazon Essential, Rainbow, Shoopen, Zara, GEMO, etc.
4.20	3	Part of customer email communication records and internal improvement measures are provided on site, but no program documents are provided at present. Suggestions for improvement: establish after-sales procedure and define relevant process/responsible person;
5.1	3	The company has a clear market positioning, mainly OEM orders in the European market, and no independent brand promotion plan at present. The supporting design department can meet the needs of new product development in the European market.
5.2	3	Sales is responsible for customer relationship maintenance, and follow up brand related requirements.
5.3	3	The company does not plan brand promotion and other activities, the core competitiveness of product development, quality and after-sales to meet customer requirements;
5.4	3	According to Manager Wang, the company has been cooperating with Amazon Essential for more than 5 years and has high customer loyalty.
5.5	3	The enterprise was registered in 2017, with good overseas customer resources and reputation;
6.2	3	The enterprise has not released the social responsibility report, and the jury representatives are willing to accept the social responsibility evaluation;
6.4	3	The company currently focuses on the BTB market and has no BTC related business, which meets the after-sales requirements of Amazon Essential.
6.5	3	It has passed the BSCI audit, and there is no staff physical examination record to provide; Improvement suggestions: The staff in the chemical station should have a physical examination every year.
7.2	0	The enterprise has not imported the "3S" quality management system. Improvement suggestions: understand the management requirements of "3S", and introduce the quality management system according to the actual production situation of the enterprise;
7.3	0	The enterprise has not imported the "3S" quality management system. Improvement suggestions: understand the management requirements of "3S", and introduce the quality management system according to the actual production situation of the enterprise;
7.4	0	The enterprise has not imported the "3S" quality management system. Improvement suggestions: understand the management requirements of "3S", and introduce the quality management system according to the actual production situation of the enterprise;
7.5	0	The enterprise has not imported the "3S" quality management system. Improvement suggestions: understand the management requirements of "3S", and introduce the quality management system according to the actual production situation of the enterprise;
7.6	0	The enterprise has not imported the "3S" quality management system. Improvement suggestions: understand the management requirements of "3S", and introduce the quality management system according to the actual production situation of the enterprise;

Photo



Description: Company Gate



Description: Office Building



Description: Workshop



Description: Office



Description: Showroom



Description: Showroom



Description: R & D Room



Description: Workshop



Description: Workshop



Description: Workshop



Description: Workshop



Description: Raw Materials



Description: Warehouse

Description: Warehouse